



INDIVIDUAL REACTIVATION

If your individual MLO registration status is “Inactive – Failed to Renew,” your employing institution can reactivate your registration through NMLS. The institution must initiate the process before you can complete Reactivation. Follow the steps below to complete the reactivation process:

Individual Reactivation (Initiated by Employing Institution)

1. Once your institution has initiated the reactivation process, you receive a system-generated email notification instructing you to log in to your account and attest (see *Figure 1*).

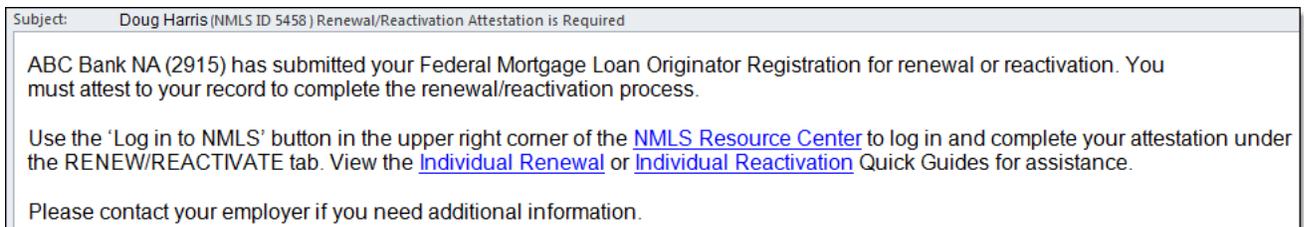


Figure 1: Sample Reactivation Notification

NOTE: Attestation reminders are sent via email notifications if reactivation attestation is not completed after 5, 10, and 15 calendar days (see *Figure 2*).

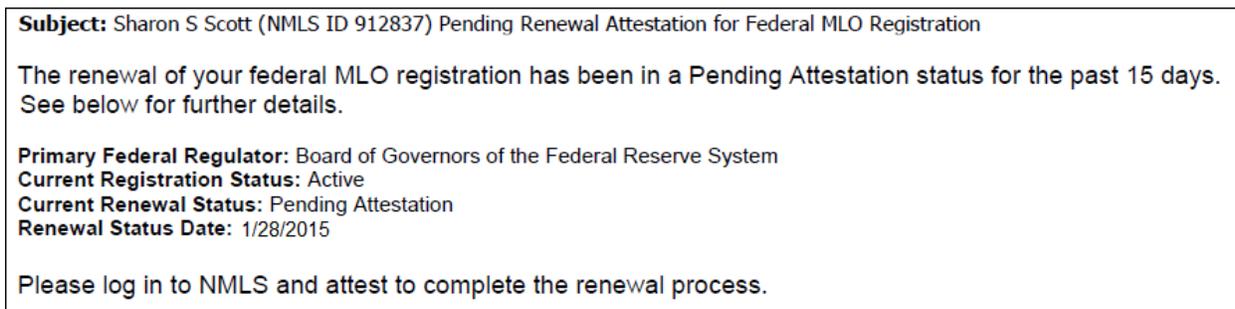


Figure 2: Attestation Reminder Notification

When you have received the attestation email notification, you can log in to your account to complete the Renewal/Reactivation process. If you need assistance retrieving your user name and password, see the [Managing User Profile Quick Guide](#).

2. After receiving the attestation email notification, navigate to the [NMLS Federal Registry Resource Center](#).
3. Click the **Log in to NMLS** button in the upper right corner.

4. Verify that the “You are currently” drop-down menu reflects “Federal”. Also, if you see the “Federal Registry” watermark to the right of the NMLS logo, you are in the Federal context. If there is no watermark to the right of the NMLS logo you are in the State context.
5. Click the **Renew/Reactivate** tab.
6. Review and confirm your MU4R and the attestation language.
NOTE: After review, if you determine that you need to update your record, click the **Amend Record Information** button.
7. Click the **Attest and Renew** button. This completes the reactivation process.
8. You receive a system-generated email notification confirming you have completed the required steps (see *Figure 3*).

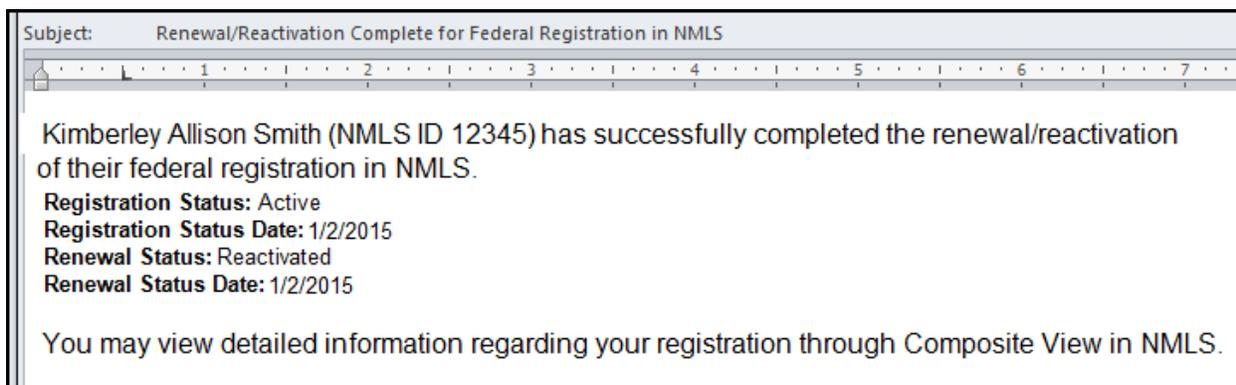


Figure 3: Reactivation Confirmation Notification

NOTE: To confirm your registration renewal status, click the **Composite View** tab and then click the **View NMLS MLO Registration List** link on the left navigation panel.

For additional navigational assistance, please contact your employer or the NMLS Call Center at 1-855-NMLS-123 (1-855-665-7123).